



DCH Regional Medical Center

Based in Tuscaloosa, Alabama and is a 583-bed hospital with specialty units for pediatrics, orthopedics, cancer, and cardiology, as well as the region's most advanced trauma center and intensive care units.

CHALLENGE

Replace hand delivery, courier service and faxing with a faster, more reliable way to distribute MEDITECH information.

SOLUTION

Beacon Delivery, automate communications workflows

RESULTS

\$40,000 in annual printing and mailing savings; reports delivered to more than 80 off-site locations

583

hospital beds

80+

off-site locations

\$40K

annual print and mail savings

CHALLENGE

DCH relied on manual delivery, courier services and faxing to distribute information generated by its MEDITECH healthcare information system. Those methods required staff time, slowed access to reports and made consistent delivery harder to manage.

The organization needed a secure, network-based approach that could automatically send MEDITECH data and reports to the right recipients without requiring teams to repeatedly produce or manually route the same information.

"Information sent via automated report distribution is higher quality, provides greater flexibility and can be printed and stored. It's also faster and more reliable than faxing."

KELLY WELLS | ASSISTANT DIRECTOR OF IT

SPEED

Move reports faster than hand delivery, couriers and faxing.

RELIABILITY

Give recipients a consistent way to receive and retrieve information.

SCALE

Run a report once, then route it to multiple recipients.



Sales@InterbitData.com | 508.647.0013

SOLUTION

DCH selected Interbit Data's Beacon Delivery™ because it paired MEDITECH expertise with the flexibility to automate complex report-distribution requirements. The implementation was straightforward, supported by clear configuration guidance from the Interbit Data team.

Beacon Delivery interfaces with MEDITECH to capture reports and electronic medical record content. A report runs once and can then be distributed to multiple recipients, reducing processing effort and repetitive manual work.

EXPANDING THE WORKFLOW

What began as a clinical report-distribution solution expanded into additional workflows across the organization:

- Secure report delivery to doctors' offices, nursing homes, the Veterans Administration hospital, state mental health agencies and billing companies.
- Distribution to more than 80 locations, including offices and facilities using DCH's outpatient reference lab.
- HR and administrative delivery of time sheets, direct-deposit notices and other employee documents through the product's web portal.

RESULTS

Automating distribution replaced work that had previously depended on hand delivery, couriers and faxing. DCH reduced the time and resources required to move information, helping staff stay focused on patient care.

The hospital reported \$40,000 in annual printing and mailing savings. It also saw increased outpatient lab activity because results could reach physicians as soon as they were ready. Across departments, users gained a faster, more consistent way to distribute and retrieve information.

DCH also highlighted Interbit Data's responsiveness and willingness to support customization. Randy Carroll summarized the partnership simply: *'If someone asked me to do this engagement with Interbit Data all over again, I'd do it in a heartbeat.'*

MEASURABLE IMPACT

\$40,000

saved each year in printing and mailing costs

80+

off-site locations receiving reports

1

report run for distribution to multiple recipients

01

LESS MANUAL WORK

Reduced hand delivery, courier activity, faxing and repeated report processing.

02

FASTER ACCESS

Helped physicians receive lab information as soon as results were ready.

03

ROOM TO EXPAND

Extended secure distribution into clinical, HR and administrative workflows.

